MEDIACARE©

MediaCare by HCI offers hospitals an enterprise-wide integration solution that helps address many of the significant challenges in healthcare today.

- Enterprise-level integration with EMR, ADT, pharmacy, dietary, and other hospital technology systems.
- Push delivery and on-demand patient-specific education plans, including education resources and discharge planning information for patients and family/caregivers.
- Videoconferencing and Telemedicine capabilities for 360 degree care.
- Automated clinical workflows and EHR documentation.
- Service delivery and service recovery features.
- Online workflow management, reporting and analytic tools.
- Satisfaction surveys and health education comprehension testing.
- Self-service options for higher patient satisfaction with CareApps.
- Access to Netflix, Hulu, Pandora and thousands of other Android Apps, on demand, relaxation and game options.
- Remote Network Clone and Software Updates from a Data Center or IT Department.
- Education compliance tracking and automated documentation are quick and easy to aid in discharge planning to reduce the average length of stay.
- Custom branding and revenue generation opportunities for auxiliary services such as Pharmacy, Gift Shop and Foodservice or Café.

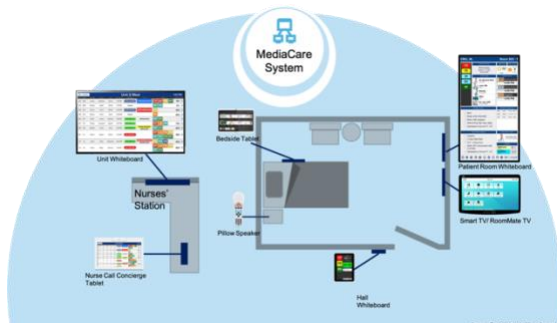Empower. Educate. Optimize.

TRANSFORM

THE WAY YOU DELIVER CARE WITH INTERACTIVE PATIENT CARE SOLUTIONS FROM HCI

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HCI

INTERACTIVE PATIENT CARE SOLUTIONS

UNIT WHITEBOARD

The HCI Interactive Unit Whiteboard monitors a group of patients or beds from a single location.

As a single monitoring device for a unit, department or wing of rooms, this touch-enabled Unit Whiteboard is monitored from a Nurses' Station or central desk. The interactive interface helps streamline workflows and reduces task saturation for clinical staff.

o Monitor a wing, department or unit of beds or patients from a central location; HIPAA-compliant.
o Interactive Surgical Scheduling module available.
o Displays real-time Visitor Restrictions and Room Status.
o Video call patient rooms with a single touch from the Unit Whiteboard.
o Automatically updates restriction "flags" with configurable protocol indicators.
o Triggered Alerts display the elapsed wait time since the patient has requested help. Stacking alerts match dome light systems.
o Displays percentage of completion for assigned patient education and allows care team members to assign new educational content and send reminders to view content prior to discharge.

HALL WHITEBOARD

The HCI 10" Interactive Hall Whiteboard is mounted outside the patient room as a secure, HIPAA-compliant visual display for vital patient information and alerts.

o Updates Visitor Restrictions fed through MediaCare from the Nurse Call and RTLS systems. Restrictions can be manually updated at the board via the protected Admin screen.
o LED frame illuminates and a screen overlay displays when an alert is triggered. The elapsed wait time since the patient requested assistance or the alert was triggered appears on the screen until the alert status is updated.
o Updates automatically through the RTLS when new caretakers or staff walk into the room, with Next Scheduled and Last Round shown.
o Configurable to fit the facility's branding with other site-specific elements available.
o Mounts either horizontally or vertically; flat mount or recessed. Adjustable mount included.
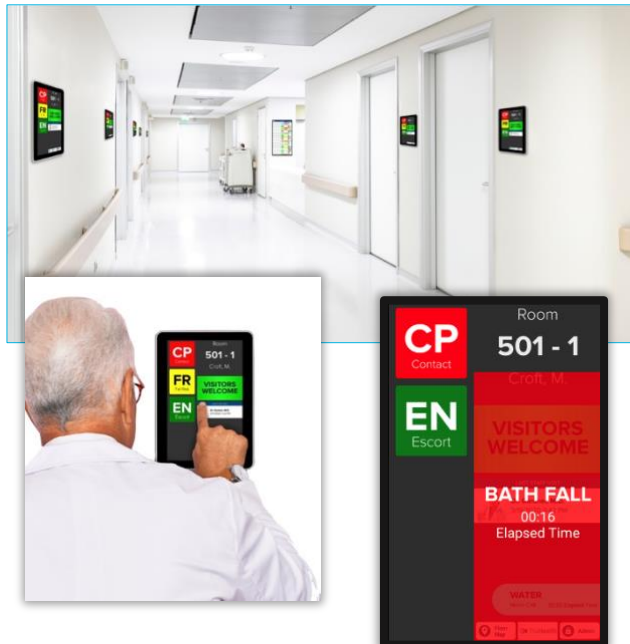
PATIENT WHITEBOARD

The HCI Interactive Patient Whiteboard is a digital, visual communication conduit which aggregates and displays EHR and other system updates to patient information and rounding data to align Care Team communication.

o No more lost magnets and sliders. Displays digital InfoTile™ protocol flags that Care Team members view at a glance.
o Telemedicine and videoconferencing with built-in 2MP camera, microphone and speakers.
o COVID-19-specific Module for code status and contact tracing with Visitor Log, tied to the RTLS.
o Patients can quickly identify the staff involved in their care plan with photo and name identification.
o Alerts fed from integrated and Nurse Call systems display with elapsed times; dome lights coincide with alerts.
o RTLS information lets the patient and their family know next scheduled and last rounding times.
o The surface of the Interactive Patient Whiteboard becomes a touchscreen drawing palette for illustrating complex issues.
o Displays scans from the patient's EHR/PACS for discussion or consultation with on-screen annotation.
o Dark Mode can be scheduled and dims the screen as scheduled or during quiet hours.